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March 27, 2025

Mr. Benjamin Chevat  
Executive Director  
9/11 Health Watch  
c/o New York State AFL-CIO  
100 South Swan Street  
Albany, New York 12210

Via email at [ben.chevat@911healthwatch.org](mailto:ben.chevat@911healthwatch.org) and U.S. mail

Mr. Chevat,

I am writing in response to the March 19, 2025 letter from 9/11 Health Watch, which Mayo Clinic received via mail yesterday, March 26, 2025. The letter contains several serious inaccuracies which we want to correct given the importance of this issue, and we appreciate the opportunity to do so.

Your letter states that it is 9/11 Health Watch's understanding that Mayo Clinic has decided to no longer participate in the World Trade Center Health Program Network and provide cancer care and other medical treatment for 9/11 patients. Mayo Clinic has never been contracted as in-network with the World Trade Center Health Program. However, Mayo Clinic has cared for 9/11 first responder patients who have coverage via the program for many years. In those instances, Mayo Clinic enters into a single, patient specific case agreement where needed in order to facilitate payment via the program for the care. We have provided care to 9/11 first responder patients in that manner for more than a decade and have not made any change in that regard.

Given that Mayo Clinic has not changed anything with respect to its provision of care for 9/11 first responder patients, we were confused by the allegations that Mayo Clinic has discontinued care for this patient population. We have undertaken due diligence to understand what happened here and have identified what we believe is the reason for the misinformation. In February 2025, First Health, the network utilized by Sedgwick-Managed Care Advisors (MCA), the administrator for the World Trade Center Health Program, mistakenly listed Mayo Clinic as in-network for the World Trade Center Health Program. As we noted, that has never been the case. First Health subsequently corrected this and removed Mayo Clinic from the list of in-network providers. Presumably in response to First Health's actions, Sedgwick-MCA sent notice to program members instructing that Mayo Clinic is not in-network for the program.

Mayo Clinic has corrected this confusion directly with the World Trade Center Health Program, confirming with the program that Mayo Clinic has not changed and has no intention to change its provision of care for 9/11 first responder patients. The World Trade Center Health Program has likewise confirmed that they have the same understanding. We have also confirmed that Mayo Clinic has not ceased care or cancelled appointments for 9/11 first responder patients. Mayo Clinic has begun to reach out to patients directly to confirm that they are still able to obtain care at Mayo Clinic. Multiple patients have upcoming appointments and ongoing care, all of which will continue as intended.

Mayo Clinic holds a deep appreciation for the sacrifices of 9/11 first responders and survivors. We are honored to have cared for these patients for many years and have no plans to change that. Given the importance of this matter, we greatly appreciate the opportunity to correct the inaccuracies being shared and reported on this subject.

Sincerely,

A handwritten signature in blue ink that reads "Christopher Toby".

[Christopher Toby \(Mar 27, 2025 16:36 EDT\)](#)

Christopher Toby  
Division Chair, Contracting and Payer Relations  
Mayo Clinic