

### After I enroll what will happen at my first WTC EHC appointment?

You will receive a thorough medical exam. After the exam you will be informed if you are then eligible to receive ongoing treatment and follow-up monitoring.

### How much will my care cost?

Once you are enrolled, you will be provided with more information about your care, how your insurance coverage will be applied if you have it, and how the program works if you don't. Either way, whether you have insurance or not, there is no out-of-pocket cost to you for treatment and medications related to your 9/11 illnesses.

### What if I have illnesses that are not related to 9/11?

We will refer you to other services for any needs you have that are not related to 9/11, but those services and any related medications cannot be paid for under this program. You will be individually assisted and advised regarding financial issues for conditions not related to 9/11. In the future, other conditions may be added to the list of WTC-related illnesses.

### What if I have no medical problems?

This is a treatment program for people with health problems. It is not a screening program for people who have no health problems as a result of 9/11.

### What if I was a first responder or either worked or volunteered at the WTC site itself?

Call the World Trade Center Health Program at 1-888-982-4748 or visit website [www.cdc.gov/wtc](http://www.cdc.gov/wtc) to learn how to enroll in the program specific to you.

**The World Trade Center Environmental Health Center** provides health care to residents, students, workers and passersby who may still be sick from 9/11.

#### Locations:

**Bellevue Hospital Center**  
462 First Avenue (27th Street)  
New York, New York 10016

**Gouverneur Health Services**  
227 Madison Street (Clinton Street)  
New York, New York 10002

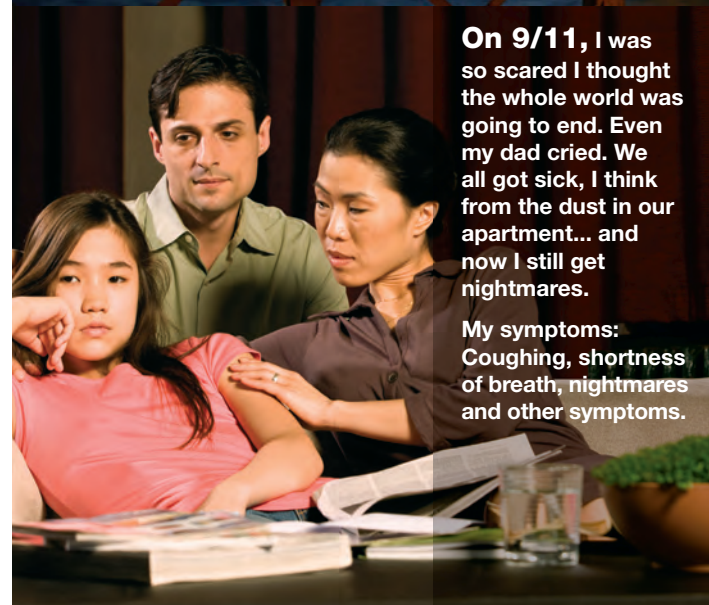
**Elmhurst Hospital Center**  
79-01 Broadway (79th Street)  
Queens, New York 11373

For Eligibility & Enrollment Contact  
**1-888-982-4748**  
Or  
**[www.cdc.gov/wtc](http://www.cdc.gov/wtc)**

Lived there? Worked there?  
**You still deserve care.**

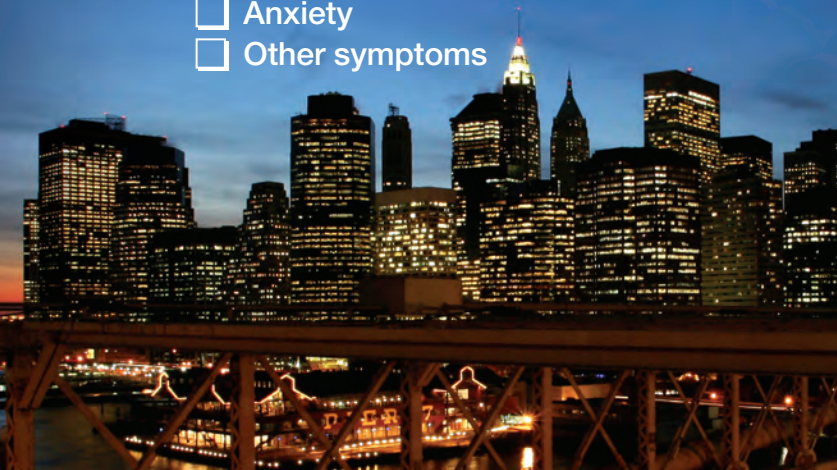
Do you think you have any of these symptoms related to 9/11?

- Coughing
- Wheezing
- Shortness of breath
- Sinus congestion
- Stomach problems
- Depression
- Anxiety
- Other symptoms

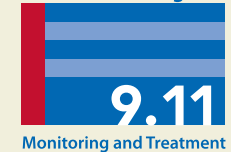


**On 9/11**, I was so scared I thought the whole world was going to end. Even my dad cried. We all got sick, I think from the dust in our apartment... and now I still get nightmares.

**My symptoms:** Coughing, shortness of breath, nightmares and other symptoms.



WTC Health Program



For Eligibility & Enrollment Contact  
**1-888-982-4748**  
Or  
**[www.cdc.gov/wtc](http://www.cdc.gov/wtc)**



HHC... Caring for NYC on and after 9/11

# We Can Help.

The **World Trade Center Environmental Health Center (WTC EHC)** is a Clinical Center of Excellence that is part of the federal World Trade Center Health Program established by the James Zadroga 9/11 Health and Compensation Act of 2010. The WTC EHC assesses and treats WTC-related physical and mental health conditions of residents, students, workers, or passersby who may still be sick from 9/11 (known as “Survivors” in the federal World Trade Center Health Program).

The WTC EHC has locations at Bellevue Hospital on the East Side of Manhattan, Elmhurst Hospital in Queens and Gouverneur Health Services in Lower Manhattan; and works in partnership with community and labor organizations and residents affected by 9/11.

*No insurance, no problem, no out-of-pocket costs.*



**On 9/11**, I was working on Wall Street and ran as fast as I could to get home. Afterward, I had trouble breathing but I thought it was just anxiety. But now when I play with my kids I can't keep up with them.

**My symptoms:** Coughing, shortness of breath, anxiety and other symptoms.



**On 9/11**, I took the train in and was at my desk in Tower 2. I ran down 80 flights of stairs and got out. I still don't feel well and I'm being treated for depression but I'm just not getting better.

**My symptoms:** Depression, stomach problems and other symptoms.



**Soon after 9/11**, I worked downtown cleaning up the dust in offices. I still cough a lot and have stomach problems. But I'm an immigrant, so what can I do?

**My symptoms:** Coughing, wheezing and stomach problems.

## How would I know if my health problems are related to 9/11?

It is hard to know if your health problems are due to 9/11, but experienced WTC EHC staff will help you to understand if there is a connection. Some 9/11 related problems might include persistent symptoms such as shortness of breath, coughing, wheezing, stomach problems, depression, anxiety and/or nervousness, and other disorders.

The WTC EHC assesses and treats adults, children, and adolescents with these and other problems. The WTC EHC is the only WTC Clinical Center of Excellence serving children and adolescents who have 9/11-related health or behavioral problems.

## How do I enroll?

To enroll you need to submit an application to the WTC Health Program. You can get a copy of the application by calling 1-888-982-4748. If you do not speak English, an interpreter will be provided in your language. The application can also be found at [www.cdc.gov/wtc](http://www.cdc.gov/wtc), which provides enrollment information in various languages.

## You are eligible for treatment if any of these apply to you:

- You lived, worked, or went to school or day care in the area of Manhattan that is south of Houston Street or in northwest areas of Brooklyn, which are considered the disaster area.
- You were exposed to the dust cloud on 9/11, or to dust or smoke in the disaster area after 9/11.
- You worked as a cleanup worker or performed maintenance work in the disaster area between September 11, 2001 and January 10, 2002.

## And you have symptoms such as:

- Trouble breathing with wheezing, like asthma
- Less able to do what you normally do without becoming short of breath
- Frequent sinus problems
- Frequent nose and throat irritation
- Depression, anxiety, stress and/or nervousness

## I already have a doctor, why should I enroll in the WTC Health Program?

If you enroll you will receive care from expert doctors at the WTC EHC who have many years of experience in treating WTC-related health conditions. They can work with your current doctors in ensuring the best care for you.



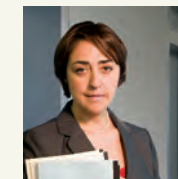
**On 9/11**, the dust cloud came across the water to Brooklyn and covered our neighborhood. People were coughing... and now it's still hard for me to breathe.

**My symptoms:** Coughing and shortness of breath.



**On 9/11**, we kept our restaurant open in Chinatown. I got a bad cough...and now I have headaches and sinus congestion that are not going away. But I don't have insurance, so what can I do?

**My symptoms:** Coughing, sinus congestion and other symptoms.



**Soon after 9/11**, I started working in an office downtown. I thought 9/11 was over but I'm afraid I got sick from the dust. Now my chest still gets tight and I have shortness of breath.

**My symptoms:** Wheezing and shortness of breath.